



Boston ElderINFO

Emergency Resources

****DIAL 9-1-1 IN CASE OF IMMEDIATE EMERGENCY****
Or 617-343-4911 from a cell phone

DIAL 2-1-1 to access vital updated disaster information, numerous post-disaster programs, interpreter services, home damage, plowing, public transportation, and call tracking of caller locations.

DIAL 5-1-1 to access state highway traffic, road conditions, & weather information.

DIAL 3-1-1 (Mayor's Hotline) to get a street cleaned, get a pothole fixed, report a broken street sign, report a missed curbside pickup, etc. 311 is the number to call to obtain information and access to all non-emergency City services. 911 is the number to call in case of emergency (burning house, robbery, crime in progress).

MAYOR'S 24-HOUR HOTLINE.....617-635-4500

Emergency Shelter Commission.....617-635-4507

RESOURCES:

Poison Control Center617-232-2120
Suicide Help-line (Samaritans/24 Hour Prevention)617-536-2460
Fuel Assistance (ABCD)617-357-6012
'No Heat' Hotline..... 617-635-4500

FOOD:

FoodSource Hotline (Project Bread)800-645-8333
Salvation Army (food, clothing, furniture, rent, utilities)617-536-5260

MISCELLANEOUS:

1-800-AGE-INFO.....800-243-4636
Animal Control.....617-635-5348
BEST Team (psychiatric evaluations).....800-981-4357
Disabled Persons Protection Commission (DPPC).....800-426-9009
Elder Abuse Hotline.....800-922-2275
National Grid Gas & Electric.....800-233-5325
NSTAR/Eversource Gas & Electric..... 800-592-2000
Veterans Services.....617-635-3037
Inspection Services.....617-635-5322